

Quality Improvement Spotlight

Dec 2022



QI HUB

Quality Improvement Training

Online modules open to all staff, volunteers and service users

Register by self enrolling on ESR or email QI@Candi.nhs.uk

Module 1	Module 2	Time	Module 3	Module 4
Thu 26-Jan-23	Thu 23-Feb-23	10:00 - 12:00	Thu 23-Mar-23	Tue 18-Apr-23

QI Project of the Year

"Reducing the Demand of Male Psychiatric Intensive Care Unit (PICU) from inpatient services"

Congratulations to Coral ward for winning Project Poster of the Year 2022 at this years Partnership QI Conference



PARTNERSHIP QUALITY IMPROVEMENT CONFERENCE

"Celebrate, Collaborate & Connect"

On 2nd November, Barnet, Enfield & Haringey NHS Trust and Camden & Islington NHS Foundation Trust came together to celebrate QI work across the partnership for the first time. Over 150 staff and service users attended the event to "Collaborate, Celebrate, Connect", the theme for the day.

Attendees heard from keynote speakers who spoke of new innovative methods to support collaboration in QI, and reflections from leaders about their commitment to building a culture of QI.

Staff had the opportunity to hear first hand from frontline teams about their experiences whilst completing a QI project in the world café session, while those working on similar priority areas joined focused workshops to share ideas, reflect on challenges and build relationships for collaborative working beyond the conference.



2022 QI ROUNDUP

Across the organisation people have been using QI to make improvements to everyday process, testing changes and scaling up the ideas that work.

Workforce

The medical workforce QI project has been successful in providing flexibility, career development opportunities and improving resources to reduce administrative workload. Further work is planned for improving nurses retention.

Patient Flow

QI continues to support the Patient Flow Improvement Programme as successful change ideas are now being spread across the partnership.

Reducing Violence & Aggression

QI has been working closely with the educating Restrictive Practices Team to set up the RRP reps network, a open membership network designed to equip people with skills and knowledge needed to promote a less restrictive approach

Physical Health

QI has been supporting improvement of physical health care. A physical health QI forum has been set up in Community and Hospital divisions to provide a regular learning space, problem solve system wide barriers, and gather change ideas.

Service User & Care Experience

Following the success of the Patient Experience Big Room in the hospital division, Big Rooms will be set up in both borough divisions. Hospital division will be restarting its Big Room to improve Carer Involvement.